

## EOS<sup>CU</sup> | LIMITED WARRANTY

### Patient Care Furniture & Fixtures

EOS Surfaces warrants that EOS<sup>CU</sup> Preventive Biocidal™ patient care furniture & fixtures will be free of material defects in materials and workmanship for a period of one (1) year from the date of shipment. Within this period, EOS Surfaces will replace any EOS<sup>CU</sup> product or, at its option, repair the parts of the product that are proven to be defective with refurbished or new parts. This express warranty extends only to the original purchaser.

This warranty does not extend to damage or failure occurring as a result of owner misuse, abuse, accident, neglect, improper cleaning and maintenance, normal wear and tear inherent in day-to-day use, or other causes unrelated to the manufacture and design of the product. This warranty also does not cover damage resulting from repairs not performed by or under the direction of EOS Surfaces.

This express warranty is EOS Surfaces' sole and exclusive warranty and your sole remedy in the event of default or failure. EOS Surfaces is not responsible for any consequential or incidental damages or costs arising from use of the warranted products, or any defect therein or failure thereof.

LTL carriers require that claims for damaged products be made with the shipping carrier within three (3) days of receipt of shipment. **Do not accept damaged shipments unless such damage is noted on the delivery receipt at the time of receipt.** Upon prompt notification, EOS Surfaces will file a freight claim with the appropriate carrier for damages incurred. In the event that this information is not received by EOS Surfaces within the three (3) day period following the delivery of the shipment, or the damage was not noted on the delivery receipt at the time of receipt, the customer will be responsible for payment of the original invoice in full.

### ***To Obtain Service under This Warranty***

In the event you identify a material defect or failure covered by this warranty, complete a warranty claims form by visiting the EOS<sup>CU</sup> website at [http://info.eoscu.com/warranty\\_claim\\_form](http://info.eoscu.com/warranty_claim_form). This limited warranty shall only apply to defects that are reported to EOS Surfaces Warranty Department within the applicable warranty period and which, upon examination by EOS Surfaces or its authorized representative, prove to be a warranty item.